
CLAIMS

What is claimed is:-

1. A self-service kiosk control program comprising:

a browser module for retrieving and displaying hyperlinked documents;

at least one customisation activating module for activating customisations to default kiosk function, said customisations being associated with identified documents retrieved by the browser module; and

the at least one customisation activating module being responsive to customisation information comprising information identifying one or more documents and information identifying at least one customisation associated with the identified documents.
2. The self-service kiosk control program of Claim 1 wherein the information identifying at least one customisation comprises a pointer to at least one customising software module for implementing said customisation and the customisation activating module activates said at least one customising software module whilst identified documents are being browsed by the browser module.
3. The self-service kiosk control program of Claim 1 wherein the customisation information comprises at least one rule or a reference to at least one rule and the identifier dependent module implements said at least one rule.
4. The self-service kiosk control program of Claim 1 wherein the customisation information specifies one or more conditional checks to be satisfied as a condition for performing said customisation.

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5. The self-service kiosk control program of Claim 1 wherein the customisation information specifies one or more conditional checks to be satisfied as a condition for retrieving and/or displaying the identified documents.
 6. The self-service kiosk control program of Claim 4 wherein the customisation information specifies a check that a hardware device is operable.
 7. The self-service kiosk control program of Claim 4 wherein the customisation information specifies a check that an identified document is retrievable.
 8. The self-service kiosk control program of Claim 1 wherein the customisation information identifies a document to be retrieved and displayed by the browser module when the browser first retrieves identified documents.
 9. The self-service kiosk control program of Claim 1 wherein the customisation information identifies a document to be displayed by the browser module when the user stops browsing documents identified by the customisation data.
 10. The self-service kiosk control program of Claim 9 wherein the document to be retrieved and displayed comprises executable instructions and/or script and wherein execution of said instructions and/or script causes the kiosk to perform specific functions relating to the end of a session.
 11. The self-service kiosk control program of Claim 1 wherein default customisation information specifies default functionality of the kiosk and wherein the identifier dependent module implements customisation specified by the default customisation information on initialisation or after each self-service session or responsive to an error or responsive to a set time having elapsed.
 12. The self-service kiosk control program of Claim 1 adapted to limit a user browsing capability in accordance with customisation information.
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13. The self-service kiosk control program of Claim 1 wherein customisation information includes a status parameter, and wherein the customisation activation module activates a customisation specified in said customisation information responsive to said status parameter.
 14. The self-service kiosk control program of Claim 1 wherein the identifier dependent module is adapted to detect when a user browses to an identified document specified in customisation information and to implement said customisation responsive thereto.
 15. The self-service kiosk control program of Claim 1 wherein customisation information specifies customisations to the visual display of identified documents.
 16. The self-service kiosk control program of Claim 1 wherein customisation information specifies visual elements to be displayed in addition to the display of identified documents.
 17. The self-service kiosk of Claim 1 wherein the identified documents are web pages.
 18. The self-service kiosk of Claim 1 wherein at least one of the identified documents can be used to implement a transaction and wherein a customisation is to perform said transactions in an order specified by the customisation information.
 19. The self-service kiosk of Claim 1 wherein a customisation is the order in which the identified documents are presented to a user.
 20. The self-service kiosk of Claim 1 wherein at least one of the identified documents can be used to implement a transaction and wherein the customisation is to allow a specified transaction to take place only after at least one other identified transaction has taken place.
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21. A computer readable storage medium having stored therein the kiosk control program of Claim 1.
22. The self-service kiosk of Claim 1 wherein the customisation information is stored in a plurality of separate data structures, each data structure comprising information identifying at least one document and at least one customisation pertaining to said at least one document.
23. A computer readable storage medium having stored therein the customisation information of Claim 22.
24. A self-service kiosk control program comprising:
- a browser module for retrieving and displaying web pages;
 - at least one customisation activating module for activating customisations to default kiosk function, said customisations being associated with identified web pages retrieved by the browser module;
 - the at least one customisation activating module being responsive to customisation information comprising information identifying one or more web pages and information identifying at least one customising module;
 - wherein the customisation activating module is adapted to activate the identified at least one customising module.
25. A self-service kiosk control program comprising:
- a browser module for retrieving and displaying web pages;

at least one customisation activating module for activating customisations to default kiosk function, said customisations being associated with identified web pages retrieved by the browser module;

the at least one customisation activating module being responsive to customisation information comprising information identifying one or more web pages and information identifying at least one customising module;

wherein the customisation activating module is adapted to activate the identified at least one customising module;

wherein said customisation information specifies one or more hardware devices which must be operable before retrieval of the identified web pages.

26. A self-service kiosk control program comprising:

a browser module for retrieving and displaying web pages;

at least one customisation activating module for activating customisations to default kiosk function, said customisations being associated with identified web pages retrieved by the browser module;

the at least one customisation activating module being responsive to customisation information comprising information identifying one or more web pages and information identifying at least one customising module;

wherein the customisation activating module is adapted to activate the identified at least one customising module;

wherein said customisation information specifies one or more hardware devices which must be operable before retrieval of the identified web pages;

and wherein said customisation information specifies the address of an initial web page to be retrieved when said customisations are activated.